

How Was Your SLS Experience - Consultation Only

Description:

Date Created: 9/3/2015 3:34:16 PM

Date Range: 11/27/2015 11:59:00 PM - 12/10/2015 1:00:00 AM

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Q1 The procedures for administering this survey were developed to maintain your confidentiality and to maintain the anonymity (to Student Legal Service) of who responds to the survey. However, your e-mail address will be tracked with respect to this survey only to be able to send a reminder to those who have not responded after a set period of time.

Accept [Code = 1]

Do not accept (Go To End) [Code = 2]

Required answers: 1 Allowed answers: 1

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Q2 Are you:

A U.S. Citizen [Code = 1]

A Permanent Resident of the U.S. [Code = 2]

An International Student [Code = 3]

None of the above [Code = 0] [N/A]

Required answers: 1 Allowed answers: 1

Q3 Are you a U.S. veteran?

Yes [Code = 1]

No [Code = 2]

Required answers: 1 Allowed answers: 1

Q4 Do you have any children or other dependents?

Yes [Code = 1]

No [Code = 2]

Required answers: 1 Allowed answers: 1

Q5 What is your age? (Please enter whole number)

[Code = 1] [Textbox - Numeric]

Required answers: 0 Allowed answers: 1

Q6 What is your student status?

Freshman [Code = 1]

Sophomore [Code = 2]

Junior [Code = 3]

Senior [Code = 4]

Graduate [Code = 5]

Professional (Vet/Med/Law) [Code = 6]

Non-degree [Code = 7]

Required answers: 1 Allowed answers: 1

Q7 How do you identify yourself? (Check all that apply)

African-American [Code = 1]

Asian [Code = 2]

Hispanic [Code = 3]

Multiracial [Code = 4]

Native American/Alaskan Native [Code = 5]

Native Hawaiian/Pacific Islander [Code = 6]

White [Code = 7]

Foreign [Code = 8]

Other (please specify) [Code = 9] [Textbox]

Required answers: 1 Allowed answers: 9

Q8 What is your gender?

Male [Code = 1]

Female [Code = 2]

Other (please specify) [Code = 3] [Textbox]

Required answers: 1 Allowed answers: 1

Q9 What is your social status?

Single [Code = 1]

Married/Civil Union [Code = 2]

Required answers: 1 Allowed answers: 1

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Q10 What was your level of understanding/knowledge regarding your legal situation (prior to meeting with SLS attorney)?

None [Code = 1]

Minimal [Code = 2]

Moderate [Code = 3]

Significant [Code = 4]

Expert [Code = 5]

Required answers: 1 Allowed answers: 1

Please indicate your level of agreement with the following statements:

Q11 I was satisfied with the goal the staff and I agreed to pursue in my case.

Strongly agree [Code = 5] [Numeric Value = 5]

Moderately agree [Code = 4] [Numeric Value = 4]

Neither agree nor disagree [Code = 3] [Numeric Value = 3]

Moderately disagree [Code = 2] [Numeric Value = 2]

Strongly disagree [Code = 1] [Numeric Value = 1]

Required answers: 1 Allowed answers: 1

Q12 I consider the final resolution to my case to be fair.

Strongly agree [Code = 5] [Numeric Value = 5]

Moderately agree [Code = 4] [Numeric Value = 4]

Neither agree nor disagree [Code = 3] [Numeric Value = 3]

Moderately disagree [Code = 2] [Numeric Value = 2]

Strongly disagree [Code = 1] [Numeric Value = 1]

Required answers: 1 Allowed answers: 1

Q13 The outcome of my case resolved my legal concern.

Strongly agree [Code = 5] [Numeric Value = 5]

Moderately agree [Code = 4] [Numeric Value = 4]

Neither agree nor disagree [Code = 3] [Numeric Value = 3]

Moderately disagree [Code = 2] [Numeric Value = 2]

Strongly disagree [Code = 1] [Numeric Value = 1]

Required answers: 1 Allowed answers: 1

Q14 The final resolution of my case was what I desired.

Strongly agree [Code = 5] [Numeric Value = 5]

Moderately agree [Code = 4] [Numeric Value = 4]

Neither agree nor disagree [Code = 3] [Numeric Value = 3]

Moderately disagree [Code = 2] [Numeric Value = 2]

Strongly disagree [Code = 1] [Numeric Value = 1]

Required answers: 1 Allowed answers: 1

Q15 What is your current level of understanding/knowledge regarding your legal situation (after meeting with SLS attorney)?

None [Code = 1]

Minimal [Code = 2]

Moderate [Code = 3]

Significant [Code = 4]

Expert [Code = 5]

Required answers: 1 Allowed answers: 1

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Q16 Since my recent experience with Student Legal Service, my respect for the U.S. legal system has . . .

Greatly increased [Code = 5] [Numeric Value = 5]

Moderately increased [Code = 4] [Numeric Value = 4]

Neither increased nor decreased [Code = 3] [Numeric Value = 3]

Moderately decreased [Code = 2] [Numeric Value = 2]

Greatly decreased [Code = 1] [Numeric Value = 1]

Required answers: 1 Allowed answers: 1

Please indicate your level of agreement with the following statements:

Q17 I felt I was treated with courtesy and respect by the Student Legal Service staff.

Strongly agree [Code = 5] [Numeric Value = 5]

Moderately agree [Code = 4] [Numeric Value = 4]

Neither agree nor disagree [Code = 3] [Numeric Value = 3]

Moderately disagree [Code = 2] [Numeric Value = 2]

Strongly disagree [Code = 1] [Numeric Value = 1]

Required answers: 1 Allowed answers: 1

Q18 The staff members were approachable; I felt as though I could ask questions and discuss matters freely.

Strongly agree [Code = 5] [Numeric Value = 5]

Moderately agree [Code = 4] [Numeric Value = 4]

Neither agree nor disagree [Code = 3] [Numeric Value = 3]

Moderately disagree [Code = 2] [Numeric Value = 2]

Strongly disagree [Code = 1] [Numeric Value = 1]

Required answers: 1 Allowed answers: 1

Q19 I felt the staff afforded me adequate opportunity to participate in the handling of my case.

Strongly agree [Code = 5] [Numeric Value = 5]

Moderately agree [Code = 4] [Numeric Value = 4]

Neither agree nor disagree [Code = 3] [Numeric Value = 3]

Moderately disagree [Code = 2] [Numeric Value = 2]

Strongly disagree [Code = 1] [Numeric Value = 1]

Required answers: 1 Allowed answers: 1

Q20 I would use Student Legal Service again if I had a qualifying legal problem.

Strongly agree [Code = 5] [Numeric Value = 5]

Moderately agree [Code = 4] [Numeric Value = 4]

Neither agree nor disagree [Code = 3] [Numeric Value = 3]

Moderately disagree [Code = 2] [Numeric Value = 2]

Strongly disagree [Code = 1] [Numeric Value = 1]

Required answers: 1 Allowed answers: 1

Please indicate your level of agreement with the following statements: Through my experience in the legal process, and because of the particular way Student Legal Service operated, I have . . .

Q21 A better understanding of the legal process

Strongly agree [Code = 5] [Numeric Value = 5]

Moderately agree [Code = 4] [Numeric Value = 4]

Neither agree nor disagree [Code = 3] [Numeric Value = 3]

Moderately disagree [Code = 2] [Numeric Value = 2]

Strongly disagree [Code = 1] [Numeric Value = 1]

Required answers: 1 Allowed answers: 1

Q22 A better understanding of the role and function of attorneys

Strongly agree [Code = 5] [Numeric Value = 5]

Moderately agree [Code = 4] [Numeric Value = 4]

Neither agree nor disagree [Code = 3] [Numeric Value = 3]

Moderately disagree [Code = 2] [Numeric Value = 2]

Strongly disagree [Code = 1] [Numeric Value = 1]

Required answers: 1 Allowed answers: 1

Q23 A better understanding of the options available to me in my case including non-legal options

Strongly agree [Code = 5] [Numeric Value = 5]

Moderately agree [Code = 4] [Numeric Value = 4]

Neither agree nor disagree [Code = 3] [Numeric Value = 3]

Moderately disagree [Code = 2] [Numeric Value = 2]

Strongly disagree [Code = 1] [Numeric Value = 1]

Required answers: 1 Allowed answers: 1

Q24 A clear idea of the next step to take, if any, in my matter

Strongly agree [Code = 5] [Numeric Value = 5]

Moderately agree [Code = 4] [Numeric Value = 4]

Neither agree nor disagree [Code = 3] [Numeric Value = 3]

Moderately disagree [Code = 2] [Numeric Value = 2]

Strongly disagree [Code = 1] [Numeric Value = 1]

Required answers: 1 Allowed answers: 1

Q25 Been motivated to take a greater interest in the law and current legal issues

Strongly agree [Code = 5] [Numeric Value = 5]

Moderately agree [Code = 4] [Numeric Value = 4]

Neither agree nor disagree [Code = 3] [Numeric Value = 3]

Moderately disagree [Code = 2] [Numeric Value = 2]

Strongly disagree [Code = 1] [Numeric Value = 1]

Required answers: 1 Allowed answers: 1

Please indicate your level of agreement with the following statements:

Q26 I feel the Student Legal Service represents a valuable service to students.

Strongly agree [Code = 5] [Numeric Value = 5]

Moderately agree [Code = 4] [Numeric Value = 4]

Neither agree nor disagree [Code = 3] [Numeric Value = 3]

Moderately disagree [Code = 2] [Numeric Value = 2]

Strongly disagree [Code = 1] [Numeric Value = 1]

Required answers: 1 Allowed answers: 1

Q27 After consulting with Student Legal Service, I feel better equipped to handle similar situations in the future.

Strongly agree [Code = 5] [Numeric Value = 5]

Moderately agree [Code = 4] [Numeric Value = 4]

Neither agree nor disagree [Code = 3] [Numeric Value = 3]

Moderately disagree [Code = 2] [Numeric Value = 2]

Strongly disagree [Code = 1] [Numeric Value = 1]

Required answers: 1 Allowed answers: 1

Q28 As a result of my experience with SLS, I am more aware of resources available at the University.

Strongly agree [Code = 5] [Numeric Value = 5]

Moderately agree [Code = 4] [Numeric Value = 4]

Neither agree nor disagree [Code = 3] [Numeric Value = 3]

Moderately disagree [Code = 2] [Numeric Value = 2]

Strongly disagree [Code = 1] [Numeric Value = 1]

Required answers: 1 Allowed answers: 1

Q29 Without legal help, I would have considered leaving school.

Strongly agree [Code = 5] [Numeric Value = 5]

Moderately agree [Code = 4] [Numeric Value = 4]

Neither agree nor disagree [Code = 3] [Numeric Value = 3]

Moderately disagree [Code = 2] [Numeric Value = 2]

Strongly disagree [Code = 1] [Numeric Value = 1]

Required answers: 1 Allowed answers: 1

Please indicate your level of agreement with the following statements: The services provided by SLS . . .

Q30 Enhanced my ability to focus on my studies

Strongly agree [Code = 5] [Numeric Value = 5]

Moderately agree [Code = 4] [Numeric Value = 4]

Neither agree nor disagree [Code = 3] [Numeric Value = 3]

Moderately disagree [Code = 2] [Numeric Value = 2]

Strongly disagree [Code = 1] [Numeric Value = 1]

Required answers: 1 Allowed answers: 1

Q31 Allowed me to concentrate on my job

Strongly agree [Code = 5] [Numeric Value = 5]

Moderately agree [Code = 4] [Numeric Value = 4]

Neither agree nor disagree [Code = 3] [Numeric Value = 3]

Moderately disagree [Code = 2] [Numeric Value = 2]

Strongly disagree [Code = 1] [Numeric Value = 1]

Required answers: 1 Allowed answers: 1

Q32 Allowed me to participate more fully in my family life

Strongly agree [Code = 5] [Numeric Value = 5]

Moderately agree [Code = 4] [Numeric Value = 4]

Neither agree nor disagree [Code = 3] [Numeric Value = 3]

Moderately disagree [Code = 2] [Numeric Value = 2]

Strongly disagree [Code = 1] [Numeric Value = 1]

Required answers: 1 Allowed answers: 1

Q33 Allowed me to maintain my social relationships

Strongly agree [Code = 5] [Numeric Value = 5]

Moderately agree [Code = 4] [Numeric Value = 4]

Neither agree nor disagree [Code = 3] [Numeric Value = 3]

Moderately disagree [Code = 2] [Numeric Value = 2]

Strongly disagree [Code = 1] [Numeric Value = 1]

Required answers: 1 Allowed answers: 1

Q34 Restored and/or enhanced my sense of well-being

Strongly agree [Code = 5] [Numeric Value = 5]

Moderately agree [Code = 4] [Numeric Value = 4]

Neither agree nor disagree [Code = 3] [Numeric Value = 3]

Moderately disagree [Code = 2] [Numeric Value = 2]

Strongly disagree [Code = 1] [Numeric Value = 1]

Required answers: 1 Allowed answers: 1

Q35 Allowed me to feel less stressed about my legal issue

Strongly agree [Code = 5] [Numeric Value = 5]

Moderately agree [Code = 4] [Numeric Value = 4]

Neither agree nor disagree [Code = 3] [Numeric Value = 3]

Moderately disagree [Code = 2] [Numeric Value = 2]

Strongly disagree [Code = 1] [Numeric Value = 1]

Required answers: 1 Allowed answers: 1

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Q36 Before coming to Student Legal Service, did you consult or use information from any of the following? (Check all that apply)

An attorney/lawyer [Code = 1]

Family member(s) [Code = 2]

Friend(s) [Code = 3]

Law student [Code = 4]

A Legal/Law app [Code = 5]

Sites from internet search [Code = 6]

SLS website www.odos.illinois.edu/sls [Code = 7]

TV programs (Law and Order, Judge Judy, Judge Brown etc.) [Code = 8]

Required answers: 1 Allowed answers: 8

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Q37 How useful did you find the SLS website?

Very useful [Code = 4] [Numeric Value = 4]

Somewhat useful [Code = 3] [Numeric Value = 3]

A little useful [Code = 2] [Numeric Value = 2]

Not very useful [Code = 1] [Numeric Value = 1]

Required answers: 1 Allowed answers: 1

Q36='SLS website www.odos.illinois.edu/sls'

Q38 What one or two things did you learn about the law and/or the legal process from your experience with Student Legal Service?

[Code = 1] [Textbox]

Required answers: 0 Allowed answers: 1

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